

UNOSSM Primer

Training for Transplant and OPO Professionals

July 8–9, 2024

Richmond, Virginia

#UNOSPrimer2024

Monday, July 8, 2024

****Agenda times and topics subject to change****

8:00 – 8:30	Registration Opens & Breakfast Served
8:30 – 8:35	Welcome! Welcome to UNOS and the 2024 UNOS Primer!
8:35 – 9:20	UNOS History & Operations Learn about the history and evolution of UNOS
9:20 – 9:45	Group Ice Breaker
9:45 – 10:00	Break
10:00 – 11:30	Policy & Community Relations (PCR) This session will provide a high-level overview of the <ul style="list-style-type: none">• Policy development process• Legislative and regulatory framework, Board and Committee structure, regional meeting and public comment processes, and the different types of policies and policy proposals
11:30 – 12:30	Organ Center: What we do and our role in organ allocation In this session, you will hear about the Organ Center and the role we play in allocation, as well as learn some best practices to improve your day-to-day operations.
12:30 – 1:15	LUNCH Enjoy a wonderful lunch and visit exhibitors and UNOS staff meet & greet opportunities.
1:15 – 2:15	Overview of Transplant Data In this session you will learn the following: <ul style="list-style-type: none">• What is transplant data?• Who manages the data?• Where, how, and when is the data collected?• Why is the quality of the data important?• How can I find help?
2:15 -3:00	Peer Review: Member Quality and the Membership and Professional Standards Committee In this session you will learn the following: <ul style="list-style-type: none">• How the UNOS Member Quality Department evaluates and assists members through the peer review process• MPSC activities over the past year, including top policy violations and collaborative improvement efforts• High level overview of member performance reviews, including changes to the transplant program metrics
3:00 – 3:15	Break
3:15 – 4:00	OPO/Transplant Hospital – Hybrid Site Surveys

	<p>This session you will learn about:</p> <ul style="list-style-type: none">• New Hybrid Site Survey Model• Options for sharing medical records virtually• Focus on education and collaboration
4:00 – 5:00	Optional Welcome Tours Join us for tours of UNOS Organ Center and the National Donor Memorial!
5:00	End of Day 1

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Tuesday, July 9, 2024

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OPO Breakouts

8:00 – 8:30	Welcome Back & Breakfast Served Visit exhibitors and network with peers while fueling up for today's sessions.
8:30 – 10:00	OPO Focus: Tips and Tricks with UNetSM In-depth and hands on instruction with our features and applications and how to use them in your OPO role.
10:00 – 10:15	BREAK Visit exhibitors and UNOS staff meet & greet opportunities.
10:15 -11:15	OPO – Site Surveys Made Easy This session you will learn about: <ul style="list-style-type: none"> • Prepping made easy for hybrid surveys • Common survey findings • Evaluations and corrective action plans
11:15 – 11:45	UNOS Ambassador Program In this session, you will learn about what a UNOS Ambassador is what they do and how to become one or recommend someone to the program. You will also hear one UNOS Ambassador's story.
11:45 – 12:30	LUNCH Visit exhibitors and UNOS staff meet & greet opportunities.
12:30 – 2:00	Introduction to the Data Services Portal and a Review of OPO-Specific Reports: Leveraging the Power of the Data Portal for OPOs In this session you will learn about: <ul style="list-style-type: none"> • Get a walk-through of data services portal • Learn what reports are available, how to find them, and how to use them. • When where and how to access important data to help with OPO quality and process improvement efforts
2:00 – 2:05	Short Break

2:05 – 2:45	Information about New UNOS Initiatives Learn about new UNOS Initiatives and how you can potentially get involved
2:45 – 3:00	Wrap Up
3:00	End of Conference



Tuesday, July 9, 2024

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Transplant Hospital Breakouts

8:00 – 8:30	<p>Welcome Back & Breakfast Served Visit exhibitors and network with peers while fueling up for today’s sessions.</p>
8:30 – 10:30	<p>Introduction to the Data Services Portal and Answering Questions with the Data Services Portal In this session you will learn about:</p> <ul style="list-style-type: none"> • Get a walk-through of data services portal • Learn what reports are available, how to find them, and how to use them. • When, where and how to access important data to help with transplant center quality and process improvement efforts
10:30 – 10:45	<p>BREAK Visit exhibitors and UNOS staff meet & greet opportunities.</p>
10:45 – 11:45	<p>Transplant Focus: Tips and Tricks with UNetSM In-depth and hands on instruction with our features and applications and how to use them in your TXC role.</p>
11:45 – 12:30	<p>LUNCH Visit exhibitors and UNOS staff meet & greet opportunities.</p>
12:30 – 1:00	<p>UNOS Ambassador Program In this session, you will learn about what a UNOS Ambassador is what they do and how to become one or recommend someone to the program.</p> <p>You will also hear one UNOS Ambassador’s story.</p>

1:00 – 2:00	<p>Transplant Hospital – Site Surveys Made Easy</p> <p>This session you will learn about:</p> <ul style="list-style-type: none"> • Prepping made easy for hybrid surveys • Common survey findings • Evaluations and corrective action plans
2:00 – 2:05	Short Break
2:05 – 2:45	<p>Information about New UNOS Initiatives</p> <p>Learn about new UNOS Initiatives and how you can potentially get involved</p>
2:45 – 3:00	Wrap Up
3:00	End of Conference



Contact List

Access online help documentation for specific information on UNet applications.

Call 800-292-9537 to reach the Organ Center 27 hours/7days a week.

Visit UNOS Connect to find webinars, e-learning modules, videos, and other online training resources. <https://unos.org/resources/education/>

Visit OPTN (optn.transplant.hrsa.gov/) and Transplant Living (transplantliving.org) websites for additional resources.

Email MQfeedback@unos.org with any questions about site surveys.

Email education@unos.org for questions about educational, training events and UNOS Connect.

Email unethelpdesk@unos.org or call (800) 978-4334 for UNet questions.

Email member.questions@unos.org for questions about policy and policy-related resources and education or call 844-395-4428.

Email MembershipRequests@unos.org for any membership related questions.

Email Volunteer@unos.org for questions regarding volunteer opportunities.